

Maurice M. Johnson

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QUALIFICATIONS SUMMARY

- More than 20 years experience in all aspects of warehouse management including: shipping, receiving, purchasing, logistics, supply chain, P & L, vendor contracts and inventory control
 - Management and coordination of full-service department staff of as many as 200 employees
 - Development of strategic approaches and creative solutions to increase productivity by 50%
 - Effective in WMS applications as well as MS Office.
 - Spearheaded maintaining customer service levels while transitioning from a 50K square foot facility into a 380K square foot premiere warehouse and manufacturing center
 - Experience in all aspects of personnel management; change agent, interviewing, hiring, training, scheduling, performance reviews, union / non-union environments & employee termination
 - Maintain compliance with all AIB, ISO 22000, HACCP, OSHA, Health, Safety, and Environmental requirements
 - Lean Six Sigma, Kaizen & 5S trained
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PROFESSIONAL EXPERIENCE

THREE SQUARE- LAS VEGAS, NEVADA

Director of Operations

April 2016- Present

Responsible for the oversight of Warehouse, Volunteer Operations, Facilities, Transportation & Safety for the organization. Provides overall direction and guidance to the operational activities of the organization with the objective of maximizing growth as well as day-to-day leadership and management to all company operational functions in conjunction with the Chief Operating Officer. Ensure compliance with all applicable safety, security, regulatory and company policies for fleet vehicles including USDOT, NDOT, IFTA, UCR and FMCSA.

Highly adaptable to work with donors, board members, retailers, suppliers, other non-profit entities and vendors to aid in supporting Three Square's Mission. Conducts interviews, presentations, events, & recognition videos with Donor Relations & Marketing to educate others about the food insecurity need in Southern Nevada.

PEPSI BEVERAGES COMPANY- LAS VEGAS, NEVADA

Product Availability Manager:

April 2011 – April 2016

Directs all aspects of warehouse operations with \$7 million in standing inventory. Manage an annual departmental budget of \$6 million. Negotiates contracts with vendors. Evaluate daily and monthly sales to forecast and deliver product needed for the Sales & Supply Chain departments. Manages a group of 54 employees (3 supervisors 7 leads and 44 front-line general warehouse personnel) in a unionized environment. Coordinates the shipment of produced goods to CA, UT, AZ, TX, OK, CO & SoCal area(s).

Product Availability Supervisor:

December 2007 – April 2011

Wrote and implemented SOP's for gate controls and compliance resulting in minimizing trade shrinkage by 5% over PY along with SOP's for proper CO2 filling procedures for 20 & 50lbs tanks to reduce safety risks. Implemented action plans resulting in audit compliance ratings 5 consecutive years by Environmental, AIB, OSHA, and ISO Food Safety 2200K. Partnered with Sales, Dispatch, Delivery and Fleet Services to manage logistics of multiple Bulk & Bay loads in Las Vegas and surrounding areas. Initiated and supported paper to voice-activated picking resulting in a 60% increase in productivity. Supervised a team of 13-30 employees. Conducted performance coaching and counseling to order pickers and loaders to achieve KPI goals for pallets, loaders, and inventory accuracy.

SIMOS INSOURCING SOLUTIONS- Williamsburg, Virginia

Performance Manager:

June 2007 – November 2007

Interfaced with client partner (Wal-Mart) in successful management and operation of a 3 million square foot facility and 200 employee labor force. Managed 6- supervisors and 12-leads & 182 frontline employees in efficiently processing overseas port containers. Strategic oversight and management of order distribution to all local Wal-Mart Supercenter facilities. Implemented company performance-based incentive policy through establishment of employee accountabilities and individual performance coaching. Evaluated & incorporated accountability policies for performance & attendance standards for front-line employees.

QVC INC.- Suffolk, Virginia

Operations Supervisor:

August 2005 – June 2007

Supervised a team of 32 shipping employees. Partnered with senior management to identify and implement solutions to strengthen performance throughout the picking, packing & distribution operations. Through data analysis and performance observations, established strategies to improve productivity, quality and customer service resulting in a 20% increase in shipping efficiency. Operated out of band in manager's absence which supported the Receiving (Picking), Automation & Manual Pack operations line efficiencies. Increased non-conveyable performance by 12% due to processing timing with high velocity conveyable consumer goods.

WAL-MART DISTRIBUTION CENTER- New Albany, Mississippi

Logistics Area Manager:

May 2001 - August 2005

Orchestrated and facilitated the daily shipping of perishable and dry goods to 76+ Supercenters and Neighborhood Markets with a 97% cycle time achievement rate across TN, MS, AR, & LA. Teams varied in sizes from 25-65 employees. Developed and implemented an orientation program to ensure new hires were productive within a shorter timeframe resulting in a 12% increase in department proficiency in a non-unionized environment. Maintained Cold Chain Compliance for Dairy/Deli/Frozen & Produce items from pick, loading & delivery timeframes.

Accomplishments

- Received Director of the Quarter recognition within 1st six months (Three Square 2016)
- Clark County Board of County Commissioners recognition (Three Square 2019 & 2020)
- Implemented safety protocols to reduce departmental accidents by 50%. 265 consecutive days in 2013 w/o injury. Resulted in \$220K in savings reductions in safety claims. (Pepsi)
- 3rd lowest shrink in the nation out of 185 PBC facilities in 2013. Best Warehouse in the CA Region for 2009, 2010 & 2013. (Pepsi)
- Received multiple True Blue & Hi-5 recognition awards for performance and customer service (Pepsi)
- Received the Shining Star: Excellence in Leadership Award (2005- QVC)
- Highest Proficiency: Load Map Accuracy vs. Store Claims(2004) (Wal-Mart)
- Best department safety rating from 2004-2005 (Wal-Mart)
- Received "On the Spot" recognitions for teamwork, performance & highest cases shipped in 1 day (Wal-Mart)

EDUCATION B.B.A. - Marketing, Mississippi State University May 2001